

EZ Arrival Parent Directions

Create a Parent Account

1) Get the EZ Arrival app installed on your phone

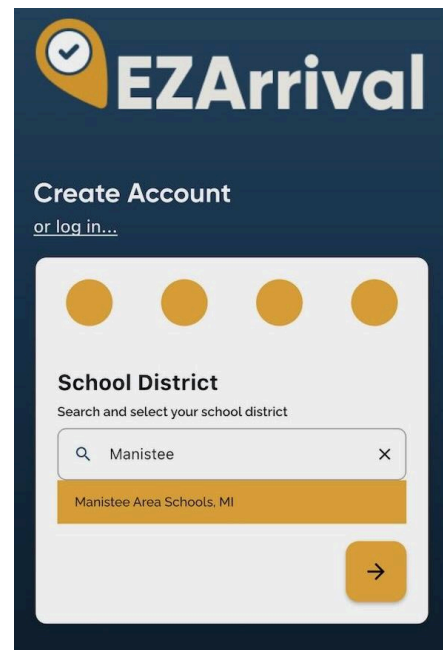
<https://apps.apple.com/us/app/ezarrival-k12-transportation/id6759999918>



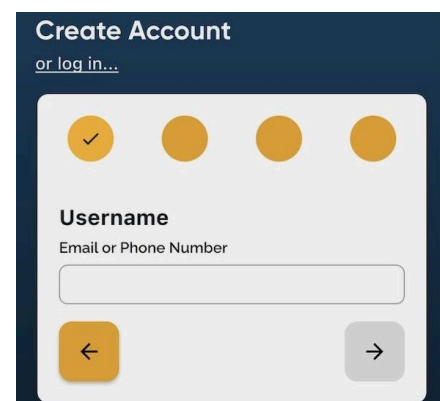
<https://play.google.com/store/apps/details?id=com>



2) Input “manistee” and it should find our district



3) We recommend adding your cell phone number (instead of email) if you want to be able to receive text notifications about things like when the bus will arrive soon.



4) Create a password

Password Creation

Strong Password Tips: Avoid obvious patterns (ABC or 123), keyboard patterns (qwerty or asdfg), and basic words (admin, user, password).

Password

Enter Password

- ✗ Minimum 8 characters
- ✗ At Least 1 Uppercase Letter
- ✗ At Least 1 Lowercase Letter
- ✗ At Least 1 Number
- ✗ At least one special character
- ✗ Password Strength: null

Confirm Password

Enter Confirm Password

✗ Password match

← →

5) Input your information

Parent Account Information

First Name

Last Name

Relationship to the Student

Select Relationship to the Student

←

6) Confirm your account

SUCCESS

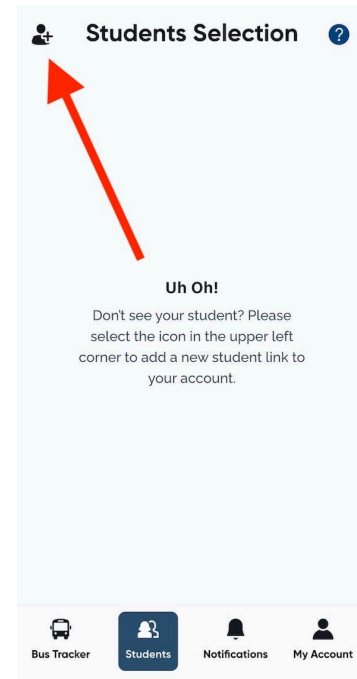
A confirmation message was sent to [redacted]. You'll need to activate your account before you can log in.

Okay

You should now be all set and able to log into your account!

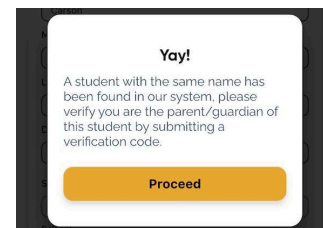
Adding a Student to Your Account

1) Click on the “Students” at the bottom and then click on the icon in the upper left to add a new student to your account.



2) Fill out the info for your student

3) After inputting enough data is inputted to link it to a student in EZ Routing, you will get a message like the one to the right.



4) There is a verification step using the parent information saved in EZrouting by MAPS

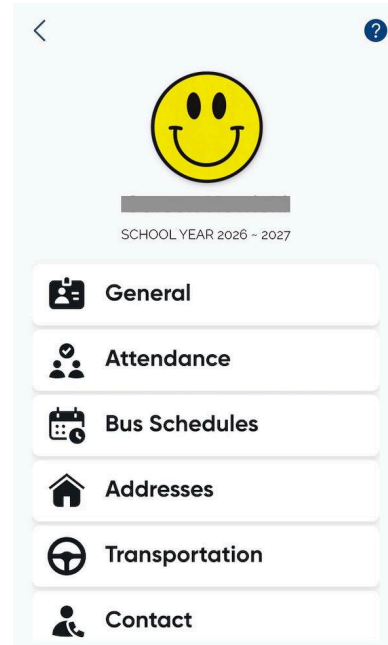


Adding a Transportation Request, Update an Address...

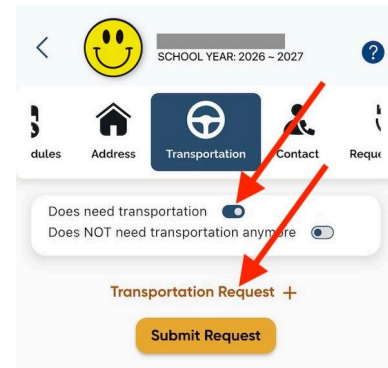
1) From the “Student” screen you should see your students listed after adding them. Click on a student



2) From this screen you can look up information, make changes to your address or contact info and put in a transportation request.



3) To put in a transportation request tap “Transportation” on the screen listed above, make sure the toggle for “Does need transportation” is “on” and then click “Transportation Request +”



4) Input the needed info and then submit your request.